

# 2024 Creative Grooming Service Agreement

Thank you for choosing Sweet Whiskers for your cat's creative grooming services, including coat carving, dye application, and other specialty treatments. We strive to ensure a safe and enjoyable experience for every cat, due to the nature of these services, please read and acknowledge the following:

## 1. Health & Safety:

Creative grooming services may involve products that could cause allergic reactions, irritation, or other unexpected responses. By proceeding with the service, you acknowledge and accept these potential risks for your cat.

## 2. Temperament & Behavior:

Your cat's comfort and safety are our priority. If your cat exhibits distress, aggressive behavior, or discomfort (e.g., excessive wiggling or refusal to cooperate), Sweet Whiskers reserves the right to modify, discontinue, or cancel the service. Incomplete services due to temperament will not be eligible for refunds.

## 3. Owner Responsibility:

You confirm that your cat is in good health and has no known allergies or sensitivities to grooming products, including dyes, shampoos, or related materials. Any pre-existing conditions must be disclosed prior to the service being completed.

## 4. Results may vary:

It is important to understand that the darker my cat's fur color initially is, the more challenging it will be to achieve a lighter shade or vibrant color. The desired outcome may not be achieved in a single session. Based on the stylist's skills, they will try their best to lighten, tone, and apply color, but results may vary. The stylist cannot be held responsible for adverse effects or less-than-expected results, though I may request a test strand or patch before the full procedure is performed. I understand that this process is non-refundable.

Additionally, I understand that after the dye application or coat carving, there may be increased maintenance required for my cat's fur. This may involve more frequent grooming sessions and deep conditioning treatments to prevent damage or maintain the desired look.

I acknowledge that natural cat fur color, once altered or dyed, may not return to its original state. Any attempt to reverse or change the color might require additional services, which could lead to further damage or incomplete color correction.

## 5. Satisfaction Guarantee:

Sweet Whiskers will perform the color or coat carving service to the best of their professional ability, based on the condition of my cat's fur and its unique needs. The stylist cannot guarantee complete satisfaction, as the result may differ based on fur texture, color, or other factors specific to my cat including diet and activity level at home. Creative services are a custom process, they are not a perfect product each time and by the nature of working on wiggly pets appearances from one service to the next or replications of images found online may not match perfectly.